

Home Care Service Fee Schedule

Effective 1st January 2025 (ex-GST)

Healthcare Australia (HCA) offers a range of services to enable you to live at home and be part of your community. You can access these services if you are in receipt of Government funding through a Home Care Package.

Contact Healthcare Australia on 1300422 111 (option 2)

Home Care Services

Visiting staff	Service Duration	AM (6am-6pm)	PM (6pm-6am)	SAT	SUN	Public Holiday
Support Worker Typically: Home Care, personal care, respite, social activities, medication assistance.	1 hour	\$84.50	\$125.50	\$125.50	\$155.50	\$211.25
	24-hour shift	\$985.50				
	Passive Sleepover*	\$171.50				
Nurse Typically: Wound, skin, or continence assessment and management	1 hour**	\$165.50	\$251.50	\$251.50	\$261.50	286.50
Transport Assistance by a Support Worker	\$1.35 per kilometre					
Gardening Light gardening	Weekday AM service only – \$105.50 per hour					

*Passive sleepover must have an active 4-hour shift before or after the sleepover.

**Nursing care for private services is 2 hours minimum

Package Management fees – per fortnight.

Package Level	Charge
Level 1 – Package Management fortnightly fee	\$53.29
Level 2 – Package Management fortnightly fee	\$93.72
Level 3 – Package Management fortnightly fee	\$203.97
Level 4 – Package Management fortnightly fee	\$309.21

Care Management fees – per fortnight.

Package Level	Charge
Level 1 – Care Management fortnightly fee	\$81.98
Level 2 – Care Management fortnightly fee	\$144.18
Level 3 – Care Management fortnightly fee	\$313.80
Level 4 – Care Management fortnightly fee	\$475.71

Additional Services

- Allied Health
- Home modifications
- Equipment - assistive devices, safety alert alarms
- Products - continence or wound care

Healthcare Australia can organise a no obligation free quote at your request. An assessment may be required by a clinical specialist (Nurse, Occupational Therapist or Physiotherapist) to ensure you are receiving the correct modifications, equipment, or products. No additional fees are payable on Third party purchases

Cancellations

If you are not at home or cancel (for a non-emergency) with less than 24 hours' notice, the full costs of services scheduled will be charged.

Exit Fees

You can cease your services at any time providing 30 days written notice. HCA does not charge any exit fee.